



Return and Exchange Form

Have Any Questions?

Please call us at 877-413-2272.

Step 1 Original Order # _____

Originally Purchased by:

Name: _____

Address: _____

Phone: _____

Email: _____

Send Refund or Exchange to:

Name: _____

Address: _____

Phone: _____

Email: _____

Prepare and ship your return. Enclose this Return Form.

MLC

2950 N State Road 7 Suite #103

Margate, FL 33063

Step 2- RETURNS

Reason Code See Below	Item #	Color	Size	Qty	Item Name	Price	Total Price

Reason Codes: 01-Quality Unsatisfactory 02-Defective 03-Too Small 04-Too Large 05-Did Not Like Style

Step 3 – EXCHANGES Enter the item(s) you would like to order.

Item #	Color Choice	Size	Description	Qty	Unit Price

Should there be a difference in the price for exchanged product, OR a restocking fee please include Credit Card Information.

Credit Card# _____ - _____ - _____ - _____ EXP Date : ____ / ____

Validation Code : ____ Amex Code _____ Billing Zip Code : _____

***A Return Shipping/Handling Fee of \$10.00 applies to all exchanges and will be charged to your credit card.**

www.Mastectomyshop.com

"The Original Mastectomy Website"

Terms and Conditions
Return/Exchange Policy

Dear Customer,

Thank you for your order. At **MastectomyShop.com**, we continue to enhance our website daily by adding and updating the newest and latest innovative products available for after any type of breast surgery, from Radical mastectomy to Reconstruction, or simply for external breast enhancement. When wearing a breast form(s) and bras that fit properly, you will achieve symmetry, proper spinal alignment, and look great with comfort and style. Please check out our Lymphedema Compression products as well.

Please visit www.mastectomyshop.com often.

We want your 100% Satisfaction.

Breast Forms, Post-Surgical bras and Camisoles, Silicone Nipples, Headwear, Compression Products

All returned or items to be exchanged must have tags and show no signs of wear. We do not accept returns, issue a refund or exchange Breast Forms, Post-Surgical bras and Camisoles, Silicone Nipples, that have been worn, washed, tags removed, stained, deodorant stain and/or odor, smell of smoke, or show any type of damage. Products are exchangeable only for merchandise credit good for 15 business days from the date of purchase. **MastectomyShop.com** has right to determine condition of product(s) for refund ability or exchangeability. If the item has not been worn, odorless, shows no signs of wear, returned with tags attached in its original packaging and meets our criteria for an exchange, then we will gladly exchange, refund or give merchandise credit to be used within 15 business days (Less shipping and handling) for the item.

- Returns of any Breast Forms, Post-Surgical bras and Camisoles, Silicone Nipples, Headwear, and Compression Products are subject to a 15% Restocking Fee.

Swimsuits

Must have tags and show no signs of wear. We will not accept returns, issue a refund or offer an exchange on swimsuits that have been worn, washed, tags removed, stained, deodorant stains from trying on and /or odor, smell of smoke, or show any type of damage, panty liner in crotch must be in place. Swimsuit(s) are exchangeable for merchandise credit good for 15 business days from the date of purchase. **MastectomyShop.com** has right to determine condition of swimsuit for exchangeability.

- Returns on all Swimwear are subject to a 20% Restocking Fee.

JODEE *PermaForms* are custom-made and are therefore non-returnable and non-refundable.

Please email inquiries to: salesmlc@aol.com or call for assistance at: 877-413-2272

Hours: Mon-Fri 10:00 a.m. – 4:00 p.m. EST. Please leave a message after